

How to submit a claim for WINE FLOOR PRICE PRODUCT RECALL

1. Grocer receives communication that a wine product's retail price has fallen below the regulated floor price as outlined in Ontario Regulation 746/21.
2. Log into the B2B Claims App at B2B-Claims.lcbo.com to return product to LCBO.
3. Select Product Recall claim.
4. Select the recalled product from the drop-down menu. Enter the required information, including the quantity being returned to the LCBO.
5. Read the instructions carefully before submitting the claim.
6. Grocery Operations will provide the pickup instructions in the claim's comment section.

Be sure to check back on the status of your claim and for important communication of information we may request from you.